



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 21, 2012

Mr. James Henderson  
Taylor-Dunn Manufacturing Company  
2114 West Ball Road  
Anaheim, CA 92804

NVS-215KS  
12V-587

**Subject:** Steering Wheel Shaft Weld may Fail

Dear Mr. Henderson:

This letter serves to acknowledge Taylor-Dunn Manufacturing Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TAYLOR-DUNN/TRIDENT LSV/2011

**Mfr's Report Date:** December 13, 2012

**NHTSA Campaign Number:** 12V-587

**Components:**

STEERING

**Potential Number of Units Affected:** 15

**Problem Description:**

Taylor-Dunn is recalling certain model year 2011 Trident low speed vehicles manufactured from February 2011 through June 2011. The steering wheel shaft may be insufficiently welded to the U-joint.

**Consequence:**

If the weld fails, steering control may be lost while driving, increasing the risk of a vehicle crash.

**Remedy:**

Taylor-Dunn will notify owners, and dealers will replace the steering shafts, free of charge. The recall is expected to begin in January 2013. Owners may contact Taylor-Dunn at 1-714-956-4040.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Taylor-Dunn's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at [kelly.schuler@dot.gov](mailto:kelly.schuler@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Timian", with a stylized flourish at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement